

RAINIER INSURANCE COMPANY®

1411 SW MORRISON STREET, SUITE 400, PORTLAND, OR 97205 PHONE (503) 226-2527 (800) 522-6944 FAX (800) 772-2107



NOTICE OF PRIVACY POLICY

Dear Policy Holder:

Federal and state laws require we establish a privacy policy and inform you annually of that policy.

We want you to know that it is a top priority to protect your privacy. We do collect personal information about you to insure your home, business or property, but do so only for that business purpose. We pledge to maintain the confidentiality of that information. We do not sell, rent or give away the information you have entrusted to us.

This notice describes our current privacy policy and practices.

PRIVACY AND SECURITY

We have strict policies and procedures in place to safeguard the privacy and security of your personal information. Your personal information, including the data contained in our computers, is protected from unauthorized access. Its use is restricted to employees and others have a business need for the information.

TYPES OF USE OF PERSONAL INFORMATION COLLECTED

The personal information we collect from you and about you is used to provide and service insurance products. This information varies depending upon whether you are our insured or a prospective insured, and the particular insurance product you have purchased or are considering. Examples of personal information we may collect from you or about you include; your name, address, telephone number, and your health, financial and credit history.

The information may be obtained from an application or claim form, or it may be acquired from other sources, such as medical forms or reports and credit reporting agencies. We maintain personal information regarding your transactions with Rainier Insurance Company, such as information about all of your insurance policies,

claims and premiums. We may request additional information in order to service the insurance products we provide to you.

SAFEGUARDING YOUR MEDICAL INFORMATION

Rainier Insurance Company shares your concern about the privacy of your medical information. We assure you that we do not rent, sell, or give away your personally identifiable medical information to anyone, for marketing purposes, or for any other reason. We will only use and share personally identifiable medical information for insurance underwriting purposes, to service your policy or a claim, and for other purposes required or permitted by law.

WHEN WE DISCLOSE INFORMATION

Rainier Insurance Company respects the confidentiality of your personal information. However, there are circumstances in which we may disclose to third parties information we have about you in order to conduct our business. We will make these disclosures only when they are permitted or required by law. These disclosures may include providing information in response to a request by regulatory or governmental authorities, our re-insurers, other administrators, auditors, or consultants. We may also provide your Independent Agent and his or her associates with access to your personal information they need to administer your business, and provide service to you. They may also use this information to advise you of additional products and services offered through their agency.

We do not rent, sell, or disclose any of your personal information, regardless whether you are a current or former customer or insured. In other words, should your relationship with Rainier Insurance Company end we will continue to limit disclosures of your personal information in accordance with our stated privacy policy and practices just as we do for those who maintain a continuing relationship with us.

We welcome your inquiries. Please write to: Privacy Notice – Rainier Insurance Company, 1411 SW Morrison Street, Ste 400, Portland, OR 97205-1945.